

Onexar Deposit Policy

Overview:

This policy outlines the accepted **deposit methods**, processing times, and deposit conditions.

Key Points:

Accepted Deposit Methods:

- **Credit/Debit Cards** – Instant funding with no extra fees.
- **Bank Wire Transfers** – Processing time **2-5 business days**.
- **Crypto Payments** – Bitcoin, Ethereum, and other digital currencies are accepted.
- **Escrow Services** – Available for large-volume deposits.

Minimum Deposit Requirements:

- **Standard Account** – Starts from **\$100**.
- **ECN Account** – Starts from **\$2,000**.
- **Professional Account** – Starts from **\$1,000**.
- **Swap-Free Account** – Starts from **\$500**.

Deposit Conditions:

- Deposits must be made from **accounts registered in the client's name**.
- Onexar Ltd does **not charge deposit fees**, but banks or payment processors may apply charges.
- Deposits in **cryptocurrency** are converted to USD or the trading account's base currency.

Onexar Refund & Withdrawal Policy

Overview:

This policy outlines the rules for **fund withdrawals, refund requests, and financial transactions** to ensure smooth processing and compliance with regulations.

Key Points:

Withdrawals Processing Time:

- **Withdrawals under \$25,000** – Processed within **1 business day**.
- **Withdrawals above \$25,000** – Processed within **48 hours**.
- **Crypto Payments** – Processed within **24 hours**, subject to blockchain confirmations.

Deposit & Withdrawal Methods:

- **Credit/Debit Cards** – Instant deposits, withdrawals take **1-3 business days**.
- **Bank Wire Transfers** – Processing time varies from **2 to 5 business days**.
- **Crypto Transfers** – Fastest method with near-instant confirmation.
- **Escrow Payments- Secure Trusted Third Party Payments- 2 to 5 business days.**

Refund Conditions:

- Refunds apply **only in exceptional cases** (e.g., duplicate transactions, incorrect charges).
- Refunds are **not available for trading losses**.
- Clients must submit a **refund request** within **14 days** of the transaction.

Clients must ensure their withdrawal details are correct to avoid processing delays.